

Built to Last Program Frequently Asked Questions

How does Built to Last work?

The Built to Last program provides home repairs that enable Philadelphia homeowners to remain safely in their homes and reduce energy bills. Built to Last assesses each household's eligibility for other housing repair services in the city and collaborates with other programs to maximize the amount of funding each home repair project can receive.

What kinds of work does Built to Last do?

Built to Last prioritizes work that improves the health and safety of residents. In addition to this, the program aims to install energy efficiency measures that may have the potential to lower electrical and heating costs.

I have a specific repair or renovation project in mind, will Built to Last do that for me?

The types of repairs each home receives is based on a combination of the needs identified in the initial home inspection and input of homeowner priorities. Homeowners will be provided with a written proposal of the repairs Built to Last will complete.

I would like to have my windows replaced, will Built to Last do that for me?

Built to Last does not prioritize window replacements. The findings from the initial home inspection will be used to determine whether or not the program will provide window replacements.

I have an emergency, can my case be expedited?

Built to Last is not an emergency home repair program and does not typically expedite cases. However, other programs may provide emergency repair services. To determine your eligibility for this, please sign up for One Philly Front Door.

Why is the waitlist so long?

The waitlist reflects the extensive needs experienced by many households in Philadelphia, so many people have signed up to receive services. Built to Last is working to meet these needs as quickly as possible while providing comprehensive services to each household.